

Jesse Gonzalez, Stephanie Gutierrez, and Heaven Tharp
University of Texas at San Antonio
Master's in Higher Education Administration

### Overview

- Who We Are
  - Planning Committee Members
  - Institution Background
- Why ENGAGE?
  - Purpose for active student engagement
- What is ENGAGE?
  - Program Overview
- ENGAGE Virtually
  - Program Specifics
- ENGAGE on Social Media
  - Social Media Plans





# **ENGAGE** Planning Committee Members



Jesse Gonzalez,
Director of Social Media



Stephanie Gutierrez,
Director of Student
Activities



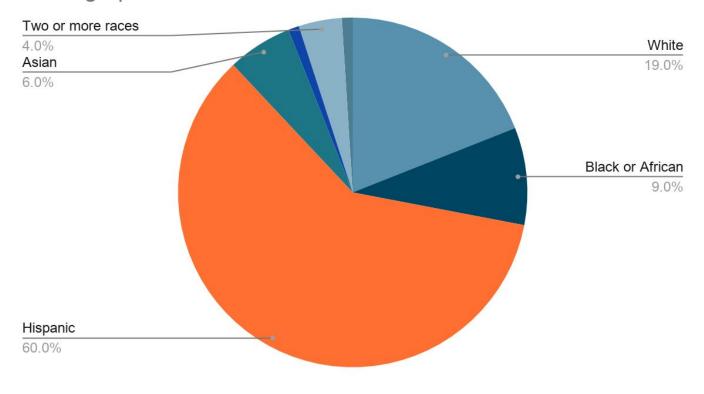
Heaven Tharp,
Director of Academic
Coaching & Mentoring



- Location: San Antonio, Texas
- Hispanic-Serving Institution
- Entering class key points:
  - First-Generation students = 44%
  - Freshmen not required to live on campus - but campus community is linked to retention
  - Average class size 5,500 to 6,000

# University of Texas at San Antonio (UTSA)

### Demographics - UTSA





### Student ENGAGEment in a Virtual World

- College Environment
  - Learner-to-Learner and Learner-to-Instructor Engagement importance (Martin & Bolliger, 2018)
  - Communities of Practice across Disciplines (Dailey & Hauschild-Mork, 2017)
  - Student involvement with other students as the investment of physical and psychological energy (Woodard & Fatzinger, 2018)
- First-géneration and marginalized students
  - Tinto's integration theory (Museus et al., 2017)
- Online learning
  - Fostering interactions (Martin & Bolliger, 2018)
  - Small subgroups create more meaningful interactions (Zayapragassarazan, 2020)
  - Balance learning with environment where people can chat to each other and play (Foley & Marr, 2019)
- Social Media influence
  - Newer technologies have potential to enhance student engagement and educational outcomes (Timm & Junco, 2008)
- Student Success
  - Student's sense of belonging in college is positively linked to degree completion (Museus et al., 2017 and Duran et al., 2020)



# **ENGAGE Mission Statement:**

at first-year students to promote engagement with peers, faculty, and the institution in order to promote a supportive campus environment.



# Goals for **ENGAGE**:

- Increase student engagement for first year students
- Promote available services on campus:
  - Tutoring services
  - Counseling services
  - Writing Center
  - Recreation Center
- Increase school spirit and camaraderie between students in a virtual setting
- Increase knowledge of technology services for better academic success
  - IT department



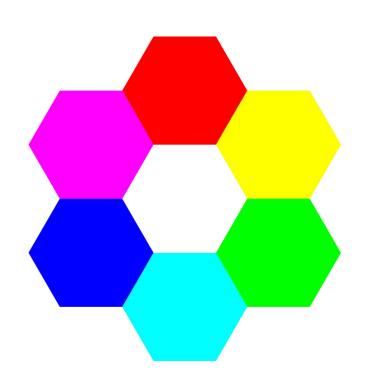
# **ENGAGE** Timeline:

- Kick off week: September 13, 2021 via online platform to explain program and color teams
  - Encourage (Monday)
  - New friends (Tuesday)
  - Games (Wednesday)
  - Active (Thursday)
  - Gather (Friday)
  - Enterprise (Saturday)
  - School spirit pep rally and football watch party (Saturday evening)
- Academic year plans: October 2021 April 2022
- Awards ceremony: May 2022



### **ENGAGE** Team Structure:

- First-year students (5500 students) will be divided into 6 teams of 910 students each
  - Within each team, 6 subgroups exist and are paired with a faculty mentor and upperclassman peer mentor (150 students per subgroup)
- Each program will have a code that students will sign-in at to receive points
- Students are encouraged to dress in team colors for certain events, like pep rallies, games, etc.
- Subgroups will meet monthly with faculty mentor to discuss a different ENGAGE topic and have guided reflection time
- Awards ceremony will award top ENGAGEd team



# **ENGAGE** virtually



# \_ ncourage

- Purpose to promote a positive transition to college; specifically focusing on tools for handling stress and time management.
- Kickoff Activities
  - Counseling Services Introduction
  - Time Management Workshop
  - Stress Management Workshop
  - First-generation alumni panel
- Yearly Plan
  - Offer smaller workshops led by upperclassmen
  - Create fliers on a specific tool for both topics monthly.

# ew friends

- Purpose to allow for students to meet new friends and create a support system.
- Kickoff Activities
  - Speed Dating Friends addition
    - meet other students from your hometown
    - meet your potential classmates
    - meet other students with a similar career path
- Yearly Plan
  - Offer two mixers a month with different topics (ex: Halloween themed, Christmas themed, College Themed).





# Games

- Purpose to promote social interaction in a fun, informal setting.
- Kickoff Activities
  - Online video game competition
  - Trivia competitions
  - Virtual escape rooms
  - Virtual Loteria (Spanish bingo)
- Yearly Plan
  - Continue Trivia events
  - Virtual Scrabble tournament
  - Gaming tournament

# Active

- Purpose to promote a healthy college lifestyle for students focusing on the body and mind.
  - Recreational Center (including campus gym)
  - Counseling Services
- Kickoff Activities virtual classes offered throughout the day
  - Yoga
  - Zumba
  - Meditation
  - Guided Nature treadmill walk around campus
  - Introduction to therapy and counseling services
- Yearly Plan
  - Continue specific classes for participation
  - Walking step competition
  - End of year virtual field day team competition





# Gather

- Purpose to promote participation in student organization opportunities.
- Kickoff Activities
  - Student Org. Fair
  - Student Leader Series
    - How student orgs. impacted their college experience
    - Marginalized Student Leaders
- Yearly Plan
  - Highlight a student organization monthly
    - Include racial, ethnic, and LGBTQIA+ student groups
  - Highlight student org. events monthly

# Enterprise

- Purpose to promote interaction amongst students and faculty, as well as institutional programs aimed at academic success.
- Kickoff Activities
  - Departmental fair:
    - Writing Center
    - Tutoring Services
    - Career Services
    - Representatives from different schools
  - Townhall with Dean of Students
- Yearly Plan
  - Monthly townhall series with institution leadership
  - Educational skills series
  - Monthly subgroup meetings with faculty and upperclassmen mentors



# **ENGAGE** on Social Media

# Social Media Promotional plan:

### Instagram:

@UTSA /@UTSA\_ENGAGE

- Mondays we will take over the main UTSA Instagram page to promote our program
  - Instagram Lives Sessions:Eg. Zumba, Yoga, Meditation, etc.
  - Promote Monthly color team winners
  - Giveaways UTSA swag

#utsaengage

Twitter: @UTSA\_ENGAGE

- Weekly, monthly, and semesterly event updates.
  - (e.g) Give updates on the leading team





- Will promote
  - Motivational Monday
  - Togetherness Tuesday
  - Wednesday Game day
  - Tune-Up Thursday
  - Fair Fridays
  - Enterprise Saturday



## **ENGAGE** Promotion

- New Student Orientation
  - Students will be mailed a colored team t-shirt, bandana, and mask in new student packets
- Academic Inquiry and Scholarship Course (required freshman course)
  - Have facetime during the first week of the course to talk about ENGAGE
- Sponsorship
  - Find a restaurant to sponsor each team
  - Include a coupon for one (1) free meal at the sponsoring restaurant
- Marketing
  - UTSA Campus Link (CRM system) weekly newsletter



### References

- Dailey, R. & Hauschild-Mork, M. (2017). Making It All Count: A Cross-Disciplinary Collaboration Model Incorporating Scholarship, Creative Activity, and Student Engagement. *InSight: A Journal of Scholarly Teaching*, 12, 64–78.
- Duran, A., Dahl, L.S., Stipeck, C., & Mayhew, M.J. (2020). A Critical Quantitative Analysis of Students' Sense of Belonging: Perspectives on Race, Generation Status, and Collegiate Environments. *Journal of College Student Development 61*(2), 133-153. doi:10.1353/csd.2020.0014.
- Fink, J. E. (2014). Flourishing: Exploring Predictors of Mental Health within the College Environment. *Journal of American College Health*, 62(6), 380–388.
- Foley, K., & Marr, L. (2019). Scaffolding Extracurricular Online Events to Support Distance Learning University Students. *Journal of Interactive Media in Education*, 2019(1), 17. DOI: http://doi.org/10.5334/jime.525
- Martin, F. & Bolliger, D. U. (2018). Engagement Matters: Student Perceptions on the Importance of Engagement Strategies in the Online Learning Environment. *Online Learning*, 22(1), 205–222.
- Museus, S. D., Yi, V., & Saelua, N. (2017). The impact of culturally engaging campus environments on sense of belonging. *The Review of Higher Education*, 40(2), p. 187-215
- Togo, O. T. & Öztürk, A. (2019). An Investigation into the Barriers for University Students to the Use of Recreation Areas. World Journal of Education, 9(6), 28–34.
- Woodard, B. R. & Fatzinger, J. B. (2018). Student Engagement with Other Students. *New Directions for Teaching and Learning*, 154, 99–107.
- Zayabalaradjane, Z. (2020). COVID-19: Strategies for Online Engagement of Remote Learners. *Online Submission*, 9(246), 1–11.